

**PROCUREMENT
LEADERS**

Pivoting to a more powerful relationship with your customer

24 September 2020

Customer obsession is paramount



About us

A unique and vital organisation that connects, inspires and accelerates our members to become more successful.



IN OUR COMMUNITY WE HAVE...

775+

Companies in the network

700+

Companies attend events annually

270+

Corporate member companies

110+

Procurement solution providers

35,000+

Members

2,000+

Event attendees

C ONFIDENCE

C URIOUSITY

C LARITY

C AMRADERIE



Establishing purpose

Vision

For our customers, we aspire to be the world's most valued professional procurement network – a unique and vital destination that connects, inspires and accelerates our members and partners to become more successful.

For our employees, we aim to be a brilliant business - one that attracts, develops and motivates the best talent in the industry.

Mission

We exist to inspire progress in procurement and accelerate transformational change for the world's top companies.

Establishing a customer centric approach

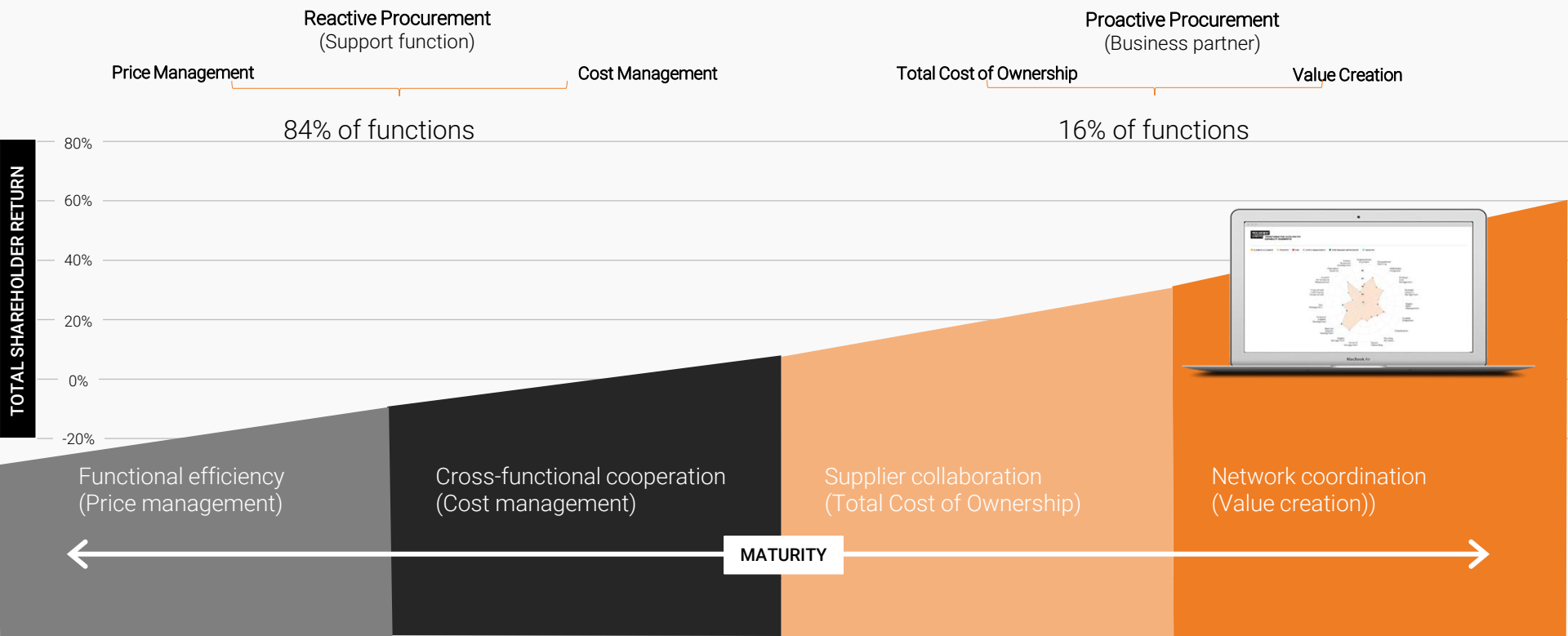
Customer
obsession

Reality based
strategy

Operating
(10x)
mindset

One PL

Be a partner in their journey



An engaged customer is a happy customer

Customer health tracking & feedback



Customer focused content and experience



Covid-19 Response Centre

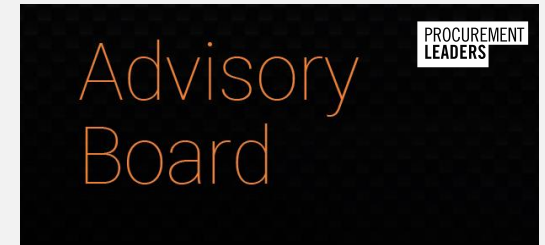
Coronavirus continues to be a significant business disruptor to the procurement community. Use this page to keep-up-to date



CPO Insights

The change imperative. Procurement's mandate to deliver to the C-suite agenda.

Practitioner governed



Have fun as a community




PROCUREMENT
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Thank you

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